

ANNEXURE-'B'

Investors Complaints Data

Name of the Stock Broker: Elara Securities (India) Private Limited

SEBI Registration Number: INZ000238236

Data for the month ending – September 2023

SN	Received from	Carried forward from the previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	•	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0



SN	Month	Carried forward from the previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	October-2022	0	0	0	0
2	November-2022	0	0	0	0
3	December-2022	0	0	0	0
4	January – 2023	0	0	0	0
5	February – 2023	0	0	0	0
6	March – 2023	0	0	0	0
7	April – 2023	0	0	0	0
8	May – 2023	0	0	0	0
9	June – 2023	0	0	0	0
10	July – 2023	0	0	0	0
11	August – 2023	0	0	0	0
12	September –	0	0	0	0
	2023				
	Grand Total	0	0	0	0

Trend of monthly disposal of complaints

*Complaints of previous months resolved in the current month, if any.

**Total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from the previous year	Received during the year	Resolved during the year	Pending at the endof the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	To be updated	To be updated	To be updated
	Grand Total	0	0	0	0

Note: Above information is issued pursuant to SEBI circular number SEBI/HO/MIRSD/DOP/P/CIR/2021/676 dated December 02, 2021