

## ANNEXURE-'C'

## **Investors Complaints Data**

## Name of the Depository Participant: Elara Securities (India) Private Limited

**CDSL Registration Number:** IN-DP-370-2018

Data for the month ending – September 2023

SN	Received from	Carried forward from previous month	during the	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
							Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0



Trend of monthly dispos	al of complaints
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SN	Month	Carried forward	from the	Received	Resolved*	Pending**
		previous month				
1	2	3		4	5	6
1	October-2022	0		0	0	0
2	November-2022	0		0	0	0
3	December-2022	0		0	0	0
4	January – 2023	0		0	0	0
5	February – 2023	0		0	0	0
6	March – 2023	0		0	0	0
7	April – 2023	0		0	0	0
8	May – 2023	0		0	0	0
9	June – 2023	0		0	0	0
10	July – 2023	0		0	0	0
11	August – 2023	0		0	0	0
12	September –	0		0	0	0
	2023					
	Grand Total	0		0	0	0

\*Complaints of previous months resolved in the current month, if any.

\*\*Total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

## Trend of annual disposal of complaints

SN	Year	Carried forward from the previous year	Received during the Year	Resolved during the year	Pending at the end of the year
1	2017-18	NA	NA	NA	NA
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	To be updated	To be updated	To be updated
	<b>Grand Total</b>	0	0	0	0

The company received SEBI DP Registration on April 25, 2018

*Note: Above information is issued pursuant to CDSL communique number CDSL/OPS/DP/POLCY/2021/589* dated *December 25, 2021*